



Tenant Survey — Prize draw

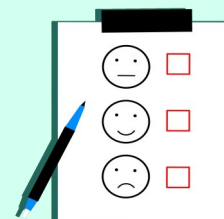
Enclosed with this newsletter is the Annual Tenant Survey for you to fill out and return to our office.

Your feedback is very important to us.

We are committed to delivering a great service and are keen to know where we can do better.

Don't be afraid to say what you think. Your positive comments and constructive criticism helps us to improve this valued Community Service.

By completing and returning the form, not only will it help us understand our service to you, but you will also be entered into a draw for a \$50 IGA Voucher.



What to do if your Electricity goes out

Check if your neighbours have electricity or check with the ERGON outage finder.

If there is no general loss of electricity, check your electrical (circuit) wiring:

- Switch the safety switch and all of the circuit breakers to the off position.
- Unplug all appliances and then try moving the safety switch and all of the circuit breakers to the on position.
- If any of the circuit breakers move back to the off position, there may be a problem with your wiring circuits. Please call the office on Phone: 4091 5356.

Check your appliances:

- Switch all safety switch and circuit breakers to the on position.
- Plug in and switch on your appliances **one at a time**.
- If the safety switch or the circuit breakers move to the off position after you have plugged in an appliance, that appliance is probably faulty.
- Disconnect the appliance and reset the safety switch to on.
- Get the appliance checked by an electrician before using it again.

If you call an electrician after hours, and there is no problem with the circuit wiring, you will be required to pay for the service. Please follow these steps before calling the office or an electrician if the office is closed.

Is your home Ambulance friendly?

- * Make sure your House Number is clearly visible from the street on or near your letterbox. Let us know if you think this needs improving.
- * Consider access into and inside your house :
 - Is there room for a stretcher to get through the front or back door?
 - Are there pot plants in the way?
 - Are there bookcases blocking hallways etc..
- * If someone is unwell they could consider sleeping closest to the door in the bedroom.
- * Keep your medical records and medication list together in a RED folder on top of the fridge. Ambulance officers know to look for these!



A fresh start
isn't necessarily
a new place,
it's a mindset.



Every moment
offers an opportunity
to start anew.

~ Yogi Bally

Women's Welcome and Wellbeing
meet on Tuesday Mornings at the
Girl Guides Hall in Atherton for
socialisation, fun and information.

For further information,
please call Sue on 0400 885 586
during business hours.



Winter Fire Safety Tips

- Make sure your smoke alarm is working.
- Don't put clothes on heaters to dry.
- Don't leave heaters on when you go out.
- Keep curtains, tablecloths, clothing and bedding away from portable heaters.
- Don't drape shawls or fabrics over lamps.
- Don't overload electrical sockets.
- Take care with heat bags. Do not overheat or place them in a confined space like your bed, as they can catch fire.
- If you use a clothes dryer, clean the lint filter every time you use it.