



Newsletter

Summer
2016

TALKABOUT



Tenant Gathering & Forum Wednesday 7th December at 12:30pm

Come and join us for a social get together and lunch at the Lion's Park, near the showgrounds. The park is fenced and there is a Playground for the kids.

All tenants and their families or invited guests are welcome. Lunch will be followed by a short Tenant Forum held by our Tenant Representatives Guy & Josie.

Please advise us if you can come by Thursday the 1st December for catering purposes.
We'd love to see you there!

There will be a Lucky Door Prize for one lucky tenant attending the BBQ.

Emergency Phone Contact

We now have a phone number for after hours EMERGENCIES.

The number to call is 0497 192 135.

Only use this number for **Emergencies out of office hours.**

Emergencies are when Health, Safety and/or Security are at risk. For example, a burst water pipe or a dangerous electrical fault. You can get further information from your Tenant Information Booklet or from our website at tch.org.au.

Enclosed is a flyer with emergency contact numbers to put on your fridge with the supplied magnet.

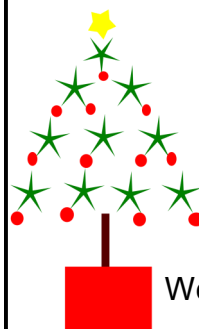


EMERGENCY

Tenant Survey—Prize draw

Congratulations to Christine Hicks who was the winner of the \$50 IGA Voucher. We thank all tenants for their feedback.

There is another chance for winning a \$50 voucher for those tenants attending our Tenant Forum.



Merry Christmas from everyone at Tableland Community Housing.

Our office will be closed from Friday 23rd December until Monday 3rd January.

We wish you a safe and happy holiday.

Here is some information on some changes happening in our area which may affect you as a tenant.

Water Use

Tablelands Regional Council has introduced new water charges. Until recently, from 1 to 400 kilolitres was charged at \$0.1783 per kilolitre used. (After 400 kilolitres was a higher rate.) From 1 July 2016 water will be charged at a flat rate of \$0.56 per kilolitre.

If your water reading exceeds 400kl per year you will be charged for excessive use. Please be careful not to waste water and be aware that there are currently water restrictions in place in Tablelands region:



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- Sprinklers only permitted between 6:00am – 8:00am and 6:00pm – 8:00pm:
- odd numbered houses – Tuesday, Thursday and Saturday
 - even numbered houses – Wednesday, Friday and Sunday
 - no sprinklers, or drip watering systems to be used on Mondays

Hand held hoses fitted with a trigger nozzle, watering cans or buckets can be used at any time. These restrictions are in place until further notice and TRC says penalties can be issued for any breaches. For more information see <http://www.trc.qld.gov.au/water-sewerage/>

Smoke alarms

We all know that smoke alarms save lives. If your alarm is beeping it needs a new battery and it is up to you to ensure that your smoke alarm is kept in working order with a new D size battery. If you cannot install it yourself, please let us know and we will do our best to assist you. This is very important. Don't become a statistic!



NBN roll out

NBN has been rolling out in Atherton. Some of our tenants have reported that technicians have attended to install modems and telephones which are compatible with NBN. The telephones and modems supplied will be the property of the account holder (you). Eventually the copper wires will be switched off and everyone will have to change their home phone or internet service to the NBN network. There is useful information at the following site: <https://www.telstra.com.au/broadband/>

As always, please do not hesitate to contact us should you have any questions about any of these matters.

Merry
Christmas